

2019 Traditional Excellence Program Award

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AHVRP is formally recognizing traditional volunteer programs (i.e. pet therapy, patient rounding, meals on wheels, etc.) that have been taken from good to great with the help of creative and innovative changes that invigorate an existing program.

The Traditional Excellence Program Award recognizes a seasoned, traditional volunteer program that has undergone a modification or was given a new twist by a DVS, manager or coordinator, that resulted in achieving exemplary results, and has demonstrated substantial benefit to the recipients, to the health care organization, and to the volunteer(s) providing the service.

To qualify for the Traditional Excellence Award, programs will have been in operation for at least five (5) years, will exemplify one or more of the areas below and should be referenced in the submission narrative.

***Promoting a Caring Environment --** A program designed to reduce the anxiety of patients and family members, to enhance the social and/or cultural environment of the health care organization, to improve the understanding of the organization and its service, or to heighten the sensitivity of staff to the dignity of patients and their families.

***Change Management --** A program designed to reflect sociological changes in the health care organization including changes in patient populations, changes in types of services offered, or new volunteer services to enhance patient services.

***Health & Wellness --** A program designed to educate and encourage patients and others to exercise increased responsibility for personal wellness.

***Volunteerism --** A program designed to promote the philosophy of volunteering and/or raise the morale of volunteers.

***Recruitment/Recognition --** A program designed to encourage individuals to become volunteers or to recognize outstanding volunteer activities.

***Fundraising --** A program designed to raise monies to enhance patient care or increase visitor or staff amenities in the facility.

***Special --** Exemplary volunteer program/service that does not fall within the other six categories.

This award is open to all AHVRP members and the health care organizations they represent.

All entries must be submitted by Wednesday, May 31, 2019 (11:59 p.m. (CT)).

* 1. Please provide the following information:

Name:

AHVRP Member#

Organization:

Address:

City/Town:

State:

ZIP:

Submitter's Phone
Number:

Submitter's Email
Address:

Senior Leader's Email
Address:

Program Description

* 2. Name of Program:

* 3. How many years has your program been active?

- 5-10 years:
- 11-15 years:
- 16-20 years:
- 21+ years:

* 4. How long after the original start date were changes made to invigorate the program?

* 5. How often is the program utilized?

- Daily
- Weekly
- Monthly
- Quarterly
- Annually
- Other (please specify)

Program Description, part 2

* 6. Please explain scheduling, the number of volunteers needed to make this program operational and what happens if volunteers cannot meet schedule needs. [Maximum 500 characters]

* 7. Provide a narrative explanation (maximum 500 words) of the program to include description of program, customers served, category of submission, and program goals and objectives.

* 8. Please explain (maximum 250 words) how the program is different from a similar program in another organization and why the program is exceptional. What modifications did you make that brought the program from good to excellent?

Program Description, part 3

9. Please address the following questions, (maximum, 500 words):

*How is this program aligned with your organization's strategic plan?

*What is the impact on the patient satisfaction tools of your organization?

*What are the touch points to patients, families and staff?

*How is the program supported by your management and leadership teams?

Thank You!

Thank you for completing your nomination for the 2019 AHVRP Traditional Excellence Program Award. All submissions will be notified by May 31, 2019. Please hit DONE below to submit your application.

If selected, AHVRP will honor the Traditional Excellence Program Award recipient at the 51st Annual AHVRP Conference & Exposition in Dallas, Texas. The recipient will receive one 2019 AHVRP conference registration (non-transferable), an award and notification to senior leadership of the recipient's organization.