



Thank you to everyone who attended the Volgistics workshop at the 50<sup>th</sup> Annual AHVRP conference. This email has some follow-up material from the session.

The first thing we'd like to do is apologize to everyone for the late start to the session. We know your time is valuable and understand how frustrating it is when engagements do not begin on time. We are working to ensure this kind of problem does not happen again.

For your convenience, Tim and Garrett recorded their complete presentations including the information not covered during the workshop. These recordings are broken into segments of about half an hour each and hosted on the Volgistics website. The website also has links to download the PowerPoint slides for the presentations, as well as the note image used to make a custom VicTouch Greeting Card during Garrett's session. The URL address for the web page with this information is [www.volgistics.com/ahvrp.htm](http://www.volgistics.com/ahvrp.htm).

We also want to announce that the upcoming AHVRP newsletter will have links to read about six upcoming changes Volgistics has planned for the system, as well as a way for you to give feedback on the proposed changes. Please be on the lookout for this and we welcome your input about how these will work best for you.

For those wanting additional training or assistance, please remember that the Volgistics brochure included in your conference bag has a coupon you can redeem for a free 30-minute training or consultation session with a member of the Volgistics support team. (Or the coupon can be used to reduce the cost of a one or two hour session.) We use GoToMeeting to meet with you and up to 25 members of your team to assist you with whatever area you need additional help. Go to the following web page to schedule your session:

<https://volgistics.acuityscheduling.com/schedule.php?appointmentType=category:Training>. We look forward to meeting with you!

Finally, we heard many AHVRP members want more guidance on using Volgistics and we're excited to announce we will be doing 4 one hour webinars in November. These will be held in conjunction with AHVRP based on information gathered about the areas you need assistance with. Look for details in the upcoming AHVRP newsletter.

Thank you for choosing Volgistics!  
[www.volgistics.com/support.htm](http://www.volgistics.com/support.htm)