

**AHVRP Member Spotlight
November, 2017**



Laurel Haskamp, CAVS
Volunteer Coordinator
TriStar Centennial Medical Center
Nashville, TN

How many beds does your facility have?

400

How many volunteers does your facility have?

150

Tell us why you got into healthcare volunteer resource management.

I was invited into this position by my supervisor from a counseling position I already held. My supervisor thought it would be a good fit and it has been a rewarding experience!

What is your most successful program and why?

Volunteer lobby greeter: Volunteers are at a busy unmanned entrance into our campus and routinely help 50-100 people per day needing assistance. It is a great service to customers often already stressed and worried and anxious to get to their loved ones.

Any words of wisdom would you would like to share with someone considering this profession?

Embrace the wonderful opportunity to work with incredible individuals who want to give their time to volunteer and look for ways to serve the hospital community and your staff.